

Frequently Asked Questions

How do I get started?

Simply complete the [Limited Power of Attorney](#), have it notarized, and return it to us. You may fax it to us at 858-221- 0776 ; however, we will still need the original mailed back. Once we receive this document, we will begin the recovery process immediately.

How do I know this isn't a scam?

We understand why you want to be cautious, and we encourage you to check us out thoroughly. KGM Group is a proud member of the Better Business Bureau. Moreover, we will be happy to provide the names and contact information for independent attorneys who have handled cases for us and you may contact the state Bar Association to verify their credentials. If you have further questions, please give us a call at (619) 548-0973 and we will be happy to provide you with as much information as possible.

Where does this money come from?

The funds we locate come from a variety of sources. Anything from dormant bank accounts to lost tax refunds can show up in our searches. Most of the funds we find are currently being held by courts or local government agencies.

Why can't I get this money myself?

Frankly, if you could, you probably already would have. Over the years, we have developed sophisticated research and retrieval techniques that allow us to locate and recover these assets. On your own, you would have to first locate the source of the funds, then go through the entire recovery process. Our experience shows that it takes specialized know how to be successful.

What is your fee?

Our typical fee is one-third of the actual amount we collect for you. Furthermore, we only collect that fee after we have successfully recovered the funds. Our fee covers the entire cost of collection. Attorney's fees, court costs, document fees, and any other costs involved are taken out of our portion of the money, not yours. If we are ultimately unsuccessful at recovering the funds, you owe us nothing.

What is the process and how long does it take?

Once we receive your notarized [Limited Power of Attorney](#) we will begin the recovery process. Your file will be submitted to one of our attorneys, who will review the file and prepare the proper paperwork to make a claim. The attorney will contact you and verify your entitlement to the funds and obtain any additional information he or she may need to proceed. Then, the attorney will file a claim on your behalf with the proper court or government agency, requesting that the claim be reviewed, and an order issued directing the funds to be returned to you.

The length of time depends on the individual file. Our staff can discuss your case in more detail and provide more information. Please contact us at (619) 548-0973.

I do not have an e-mail address. Can you notify me over the phone or through the mail?

Unfortunately, due to the large volume of requests we receive, it is not possible for us to call or write each individual. We will e-mail you when we have completed the search.

Is my personal information safe?

Yes. KGM Group will not share any of your personal information, or information concerning your entitlement to unclaimed funds with anyone at any time without your prior consent, except as required by law or as needed to establish your claim and recover the funds. If you have any questions about our privacy policy or would like to request that certain information be removed from our records, please contact us at (619) 548-0973.